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USER'S MANUAL
Part Two

900 MHz Cordless Answering System 9355 with Caller ID/Call Waiting

REVISED 7/12/99

Please read
Part 1: Important Product Information,
included in this package.

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The instructions below are for both table/desk and wall installation.

1 **Choose a spot near an electrical outlet and a telephone jack.**
This phone requires a modular telephone jack and a standard electrical outlet (110v AC) not controlled by a wall switch.

2 **Install the handset battery.**
- Remove the battery cover by pressing on the indentation and sliding downward.
- Plug the battery pack connector into the handset, and place the battery pack and wires into the compartment.
- Replace the battery cover by sliding it on its track up over the battery compartment until it snaps firmly into place.

INSTALLATION

3 Connect the telephone line cord.

Plug one end of the telephone line cord into the jack labeled **TEL LINE** on the back of the base. Plug the other end of the line cord into a modular jack. Make sure the plugs snap firmly into place. (If you are wall mounting the phone, use the short line cord, and press the excess cord into the groove on the bottom of the base.)

4 Connect the power cord.

Plug the power adapter into the jack labeled **POWER** on the back of the base. Loop the cord through the strain-relief groove and press the cord into the groove on the back of the base. Plug the AC adapter on the power cord into an electrical outlet. The Message Window flashes **CL**.

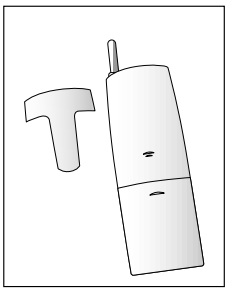
NOTE: *Connect power to the base unit before placing the handset in the cradle.*

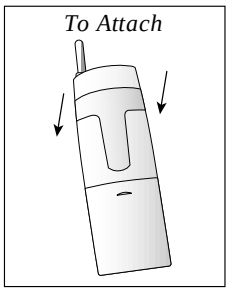
5 Mount the base on the wall. (WALL MOUNTING ONLY)

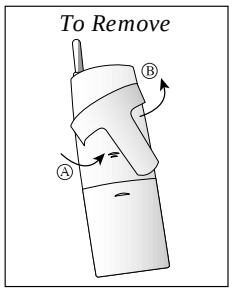
Hold the base so the mounting knobs on the standard wall jack will fit into the holes on the bottom of the base. Slide the base down onto the knobs until it locks into place.

6 Attach belt clip (optional).

If you wish, you can attach the belt clip to the cordless handset, following the illustrations below. (The handset may not charge in the face-up position when the belt clip is attached.)







7 Charge the handset battery.

Place the handset face up or face down in the base. The CHARGING light on the base goes on to show the handset is in the right position to charge the battery.

For best battery performance, charge the battery at least 12 hours the first time. After the first charge, the battery will quick-charge in only six hours.

INSTALLATION

8 Check for dial tone.
After the batteries are charged, pick up the handset. Check for a dial tone by pressing P ; you should hear a dial tone.

9 Set up Telephone Features.
See pages 6 and 7.

10 Set up Caller ID Features.
See pages 8 and 9.

11 Set up Answering System Features.
See pages 9–13.

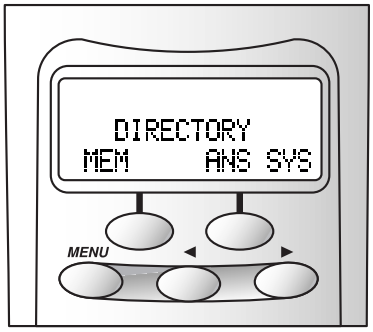
- **a** Select Announcement
- **b** Set Ring Select
- **c** Set Audible Message Alert
- **d** Change Remote Access Code
- **e** Change Priority Calling Code
- **f** Record Announcement
- **g** Delete Announcements
- **h** Set the Clock

12 Set up Caller Specific Outgoing Announcements.
See pages 14 and 15.

13 Set up Talking Caller ID.
See pages 16 and 17.

About Softkeys

This telephone has been designed with your convenience in mind, offering you many features which you can access using the two "softkeys" on the handset, shown in the illustration. Press MENU to begin viewing options. Use ◀ and ▶ to scroll through the choices or to move to the next display. By pressing the softkey below the operation indicated on the display screen, you select that operation.



Telephone Feature Setup

At the handset, you can set up one feature at a time as described below, or you can set up a feature and then move on to set up another feature. After you change one feature, press MENU to exit, or select the DONE softkey to move to the next feature.

Dial Mode

If you have touch tone service, the phone will be ready to use as soon as the battery is charged. If you have dial pulse (rotary) service, you'll need to set the dial mode.

1. Make sure the ☎ is not displayed.
2. Press MENU ▶.
3. Use the softkey to select SETUP (see "About Softkeys"). The screen displays DIAL MODE: TONE.
4. Use the softkey to select CHANGE. The screen displays DIAL MODE:PULSE.
5. Select DONE to move to the next feature (begin at **Step 5**)
   — OR —
   Press MENU to exit.

To change back to touch tone dialing, repeat **Steps 1** through **5**. The screen displays DIAL MODE:TONE.

FEATURE SETUP

Ringer Off / Battery Save

When the Ringer is set to **OFF**, the handset stays ready to use for up to 30 days in the standby mode before you have to return it to the base for recharging. When the Ringer is off, the Page/Handset Locator feature does not work, and the screen does not display incoming call information. However, the call information is stored in the call history.

When the Ringer is on, the handset stays ready to use for up to 15 days, and all features are active.

1. Make sure the ☎ is not displayed.
2. Press MENU ▶.
3. Use the softkey to select SETUP.
4. Select DONE until the screen displays RINGER.
5. Select CHANGE to turn the Ringer ON or OFF.
6. Select DONE to move to the next feature (begin at **Step 5**)

   — OR —

   Press MENU to exit.

Handset Ringer Selection

You can select from four different handset ringer styles.

1. Make sure the ☎ is not displayed.
2. Press MENU ▶.
3. Use the softkey to select SETUP.
4. Select DONE until the screen displays RING TYPE.
5. Select CHANGE. Each time you select CHANGE, you hear a sample of the ringer style.
6. Select DONE to save the last ringer style you heard and move to the next feature (begin at **Step 5**)

   — OR —

   Press MENU to exit.

FEATURE SETUP

Caller ID Feature Setup

Programming Home and Local Area Codes

Your "home area code" is the area code from which you are dialing. Numbers called within your home area code do not require you to dial a "1" or the area code before dialing the telephone number. "Local area codes" are area codes that require no "1" before dialing the telephone number; however, the area code must be dialed.

Always program your home area code, and, if you need them, your local area codes (up to four). Programming these area codes will change how numbers are displayed in the call history, and will allow for correct operation of the Display Dial feature (see page 38).

1. Make sure the ☎ is not displayed.
2. Press MENU ▶.
3. Use the softkey to select SETUP.
4. Select DONE until the screen displays AREA CODE 1.
5. Use the keypad to enter your home area code.
6. Select CODE 2 to reach AREA CODE 2 (the screen displays any current local area code stored here). Use the keypad to enter a three-digit local area code.
7. Continue as in **Step 4** for area codes 3, 4 and 5 as needed
   — OR —
   Select DONE to move to the next feature (begin at **Step 5**)
   — OR —
   Press MENU to exit.

Turning Off Caller ID with Call Waiting

You must subscribe to Caller ID with Call Waiting in order for this feature to work. If you don't have Caller ID with Call Waiting service, you should turn this feature off (the phone comes with the feature on).

1. Make sure the ☎ is not displayed.
2. Press MENU ▶.
3. Use the softkey to select SETUP.
4. Select DONE until the screen displays CIDCW: ON.
5. Select CHANGE. The screen displays CIDCW: OFF.
6. Select DONE to move to the next feature (begin at **Step 5**)
   — OR —
   Press MENU to exit.

Call List Options

You can customize how the phone stores call information. Select whether the system stores information about ALL CALLS received, or for NO CALLS. The system comes set to ALL CALLS.

1. Make sure the is not displayed.
2. Press MENU ▶.
3. Use the softkey to select SETUP.
4. Select DONE until the screen displays LIST:ALL CALLS.
5. Select CHANGE to display ALL CALLS or NO CALLS.
6. Select DONE to exit.

Answering System Feature Setup

At the base, you can set up one feature at a time as described below, or you can set up a feature, and then move on to set up another feature. After you change one feature, press s until you hear the voice prompt for the next feature you want to change. Make sure the answering system is on (see page 27). Press X or x to exit Answering System Feature Setup at any time.

Announcement Options

NOTE: *For information about recording your announcement, please turn to page 12.*

You can record up to three different announcements — **A**, **B**, and **AO** (the system comes set to A). Announcements **A** and **B** are used when you want the system to record callers' messages. Announcement **AO** (Announce Only) is used when you want to give information to callers without accepting messages. (Some businesses use this announcement to advise callers of their hours of operation.) By selecting **A**, **B**, or **AO**

FEATURE SETUP

Ring Select and Toll Saver

Use Ring Select to select how many times the phone will ring before the system answers a call. Set for **1** to **7** rings, or set to **SA** for Toll Saver (Ring Select comes preset to **4**). When you set the system to **SA**, the system answers after four rings when you have no new messages and after two rings when you have new messages.

1 Press c on the base.

2 Press and release s until you hear "*Number of rings...*". The Message Window displays the current Ring Select setting.

3 Press < or > to change the setting.

Audible Message Alert

If you want the base to beep once every 15 seconds to notify you that new messages have been received, set the Message Alert to on (the Message Window displays -ıı- for on and -- for off).

1 Press c on the base.

2 Press and release s until you hear "*Message Alert is...*". The Message Window displays the current Message Alert setting.

3 Press < or > to change the setting.

Remote Access Code

The Remote Access Code allows you to access features and functions of the answering system from a touch tone phone. The Remote Access Code is preset to 500, but you can change it to any three-digit number from 500 to 999 following the steps below.

NOTE: *Do not use the same code as the Priority Calling Code. If you set the Remote Access Code and the Priority Calling Code to the same number, neither Code will work.*

1 Press c on the base.

2 Press and release s until you hear "*Remote Access Code is...*". The system announces the current Remote Access Code.

3 Press < or > to change the first digit. Press s to move to the second digit.

4 Press < or > to change the second digit. Press s to move to the third digit.

5 Press < or > to change the third digit. Press s to save. The system announces the new Remote Access Code.

FEATURE SETUP

Priority Call Signal

When a caller enters the Priority Calling Code from a touch tone phone, the system "chirps" to alert you that you have a Priority Call. You'll need to provide select callers with the Priority Calling Code (preset to 999), in order for them to use this feature.

1. Your caller dials your telephone number from a touch tone phone.
2. When the announcement begins to play, your caller can enter the Priority Calling Code.
3. The system "chirps," then pauses. This continues for up to 30 seconds, unless you answer the phone, or the system picks up the call.
4. If you do not answer, your caller can press 5 to stop the Priority Call signal.

Changing the Priority Calling Code

The Priority Calling Code comes set to 999, but you can change it to any three-digit number from 500 to 999 following the directions below.

NOTE: *Do not use the same code as the Remote Access Code. If you set the Priority Calling Code and the Remote Access Code to the same number, neither Code will work.*

1. Press c on the base.
2. Press and release s until you hear "*Priority Call Code is...*". The system announces the current Priority Calling Code.
3. Press < or > to change the first digit. Press s to move to the second digit.
4. Press < or > to change the second digit. Press s to move to the third digit.
5. Press < or > to change the third digit. Press s to save. The system announces the new Priority Calling Code.

Reviewing Feature Settings

You can check the status of the answering system feature settings by pressing s on the base.

FEATURE SETUP

Recording Your Announcement

Before using this answering system, you can record an announcement (up to three minutes long) that callers will hear when the system answers a call. When you record your announcement, make sure you indicate who has been assigned to each mailbox, and that callers should press 1 or 2 to access the appropriate mailbox.

For example,

"Hello. You've reached Meadowlark Nursery. To leave a message for Ms.Arbor, press 1. To leave a message for Mr. Cardinal, press 2. If you don't have a touch tone phone, wait for the tone."

NOTE: *For better sound quality, record your announcement from the cordless handset (see ANSWERING SYSTEM OPERATION At Cordless Handset or Touch Tone Phone).*

1. If the announcement you want to record is the currently selected announcement (**A**, **B**, or **AO**) go to **Step 2**.
   If not, select the announcement by following **Steps 1–4** in "Selecting Your Announcement" on page 9, then go to **Step 2** below.
2. Press c on the base.
3. Press A .
4. At the prompt, begin recording your announcement. Your announcement can be up to three minutes long. Speak in a normal tone of voice, about nine inches from the microphone.
5. When you are finished, press X or x . The system plays back the announcement, and the Message Window displays **AP** (Announcement Play). If the announcement did not record successfully, you'll hear an error tone indicating you need to record again.

To review the announcement at any time, press A .

FEATURE SETUP

Deleting an Announcement

1. If the announcement you want to delete is the currently selected announcement (**A**, **B**, or **AO**) go to **Step 2**. If not, select the announcement by following **Steps 1–4** in "Selecting Your Announcement" on page 9, then go to **Step 2** below.
2. Press A on the base.
3. Press D while the announcement is playing. The system beeps once when the announcement is deleted.

Setting the Clock

1. Press c . The Message Window displays **CH**.
2. Press C . The system announces the current day setting.
3. To change the day setting, hold down < or > until the correct day is announced. Then release the button.
4. Press C . The system announces the current hour setting.
5. To change the hour setting, hold down < or > until the correct hour is announced. Then release the button.
6. Press C . The system announces the current minutes setting.
7. To change the minutes setting, hold down < or > until the correct minutes are announced. Then release the button.
8. Press C . The system announces the new day and time.

To check the current clock setting at any time, press C .

FEATURE SETUP

Caller Specific Outgoing Announcements

You can record up to three Caller Specific Outgoing Announcements that you can match to:

- specific incoming caller numbers, or
- callers who choose to block their name and number when calling, or
- callers from areas in which Caller ID information is not transmitted.

Callers from the number(s) you designate will hear your selected announcement, not the "regular" announcement that other callers hear.

For example, you could record the following announcement to be played when you receive a call from your friend's telephone number:

"Hi, I went to play tennis. I'll be back around eight o'clock."

Or, you could record the following announcement to be played to callers who choose to block their Caller ID information (private calls):

"Hello. You have chosen to block your name and number. Blocked calls will not be accepted at this number."

Recording a Caller Specific Outgoing Announcement

1. Press MENU on the handset.
2. Use the softkey to select DIR.
3. Select ANS SYS.
4. Select OUTGOING.
5. Select ADD. The screen displays ENTER NUMBER:.
6. Use the keypad to enter the digits (up to 24) of the incoming phone number for OUTGOING, then select DONE

   — OR —

   Press ▶, then select DONE to match incoming PRIVATE CALL information

   — OR —

   Press ▶ ▶, then select DONE to match UNKNOWN CALL information.
7. Select RECORD.
8. Using the handset, record an announcement, up to three minutes long, that a caller from the number or call type you programmed will hear.
9. Select STOP when you are finished recording. The system plays the announcement you just recorded.

FEATURE SETUP

10 The screen displays the number or call type matched to this announcement. To change the recording, select RE-RECORD

— OR —

Select DONE. If you have not recorded all Caller Specific Outgoing Announcements, begin again at **Step 4**.

NOTE: *You do not need to enter the "1" when storing numbers you usually dial with a 1 prefix.*

Reviewing a Caller Specific Outgoing Announcement

1 Press MENU on the handset.

2 Use the softkey to select DIR.

3 Select ANS SYS.

4 Select OUTGOING.

5 Select REVIEW. The screen displays the first OUTGOING announcement.

6 Use ◀ or ▶ to display the announcement you want to review.

7 Select OPTIONS.

8 Select PLAY. The system plays the announcement. You can select STOP to stop playback

— OR —

Select RE-RECORD to change the announcement

— OR —

Press ▶, then select ANN ONLY, then select CHANGE to turn the Announce Only feature ON or OFF.

9 Select DONE to exit.

Deleting a Caller Specific Outgoing Announcement

1 Press MENU on the handset.

2 Use the softkey to select DIR.

3 Select ANS SYS.

4 Select OUTGOING.

5 Select REVIEW. The screen displays the first OUTGOING announcement.

6 Use ◀ or ▶ to display the announcement you want to delete.

7 Select OPTIONS.

8 Press ▶.

9 Select DELETE. The announcement is deleted, and the remaining announcements are renumbered appropriately.

FEATURE SETUP

Talking Caller ID

You can record personalized announcements (Talking Caller ID) to be played from the speaker at the base each time a call is received from a telephone number or call type you program.

For example, you could record an Talking Caller ID announcement to say "*Mom and Dad*" each time you receive a call from your parents' telephone number.

You can program up to 10 Talking Caller ID announcements. Each announcement can be up to five seconds long.

Recording a Talking Caller ID (LOCAL) Announcement

1 Press MENU.

2 Use the softkey to select DIR.

3 Select ANS SYS.

4 Select LOCAL.

5 Select ADD. The screen displays ENTER NUMBER:.

6 Use the keypad to enter the digits (up to 24) of the incoming phone number for LOCAL, then select DONE

— OR —

Press ▶, then select DONE for PRIVATE CALL information

— OR —

Press ▶ ▶, then select DONE for UNKNOWN CALL information.

7 Select RECORD.

8 Using the handset, record a LOCAL announcement up to five seconds long, that you will hear at the base when you receive a call from the number or call type you programmed.

9 Select STOP when you are finished recording. The system plays the announcement you just recorded.

10 The screen displays the number or call type matched to the LOCAL announcement. To change the announcement, select RE-RECORD

— OR —

Select DONE. If you have not recorded all Talking Caller ID (LOCAL) Announcements, begin again at **Step 4**.

NOTE: *You do not need to enter the "1" when storing numbers you usually dial with a 1 prefix.*

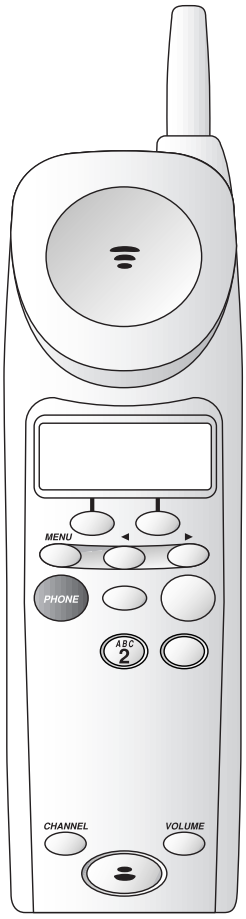
Reviewing a Talking Caller ID (LOCAL) Announcement

1. Press MENU.
2. Use the softkey to select DIR.
3. Select ANS SYS.
4. Select LOCAL.
5. Select REVIEW. The screen displays the first LOCAL announcement.
6. Use ◀ or ▶ to display the announcement you want to review.
7. Select OPTIONS.
8. Select PLAY. The system plays the announcement. You can select STOP to stop playback

   — OR —

TELEPHONE OPERATION

At the Handset



Making a Call

1. Press P , and wait for ☎ to appear on the display. As the phone is selecting a channel, the screen may display SEARCHING....
2. When you hear a dial tone, dial the number.
3. See the TELEPHONE MEMORY and CALLER ID OPERATION sections of this manual for more calling options.

Previewing a Number Before Calling

1. Enter the digits (up to 24) of the number you are calling (do not press P first). The screen displays the dialed digits. If you make an error while entering a digit, use ◄ to backspace and enter the correct digit.
2. Press FLASH/DIAL to make the call.

TELEPHONE OPERATION
At the Handset

Answering a Call
Press P on the handset. The ☎ appears and the call is connected.

Ending a Call
Press P on the handset
— OR —
Place the handset in the cradle.

Redial
The last number dialed on this phone (up to 24 digits) is stored in redial memory until you dial another number.

1. Press P .
2. Wait for the dial tone and for the ☎ to appear.
3. When you hear a dial tone, use the softkey to select REDIAL. (REDIAL does not appear on the screen if there is no number in redial memory.)

Handset Volume
The handset volume can be set to five different levels. Each time you press V , the level of what you hear through the handset changes. When you reach the highest level, you'll hear a beep. Changing this setting does not affect what the other party hears.

Temporary Tone
NOTE: *If you have touch tone service, you don't need to use the Temporary Tone feature.*

If you have dial pulse (rotary) service, this feature allows you to enter codes or tones needed to operate answering machines, or use electronic banking services, calling cards, and other special services. This feature will operate most special services; however, some services may actually require a touch tone line. To be sure, ask the company that provides the special service.

1. Dial the call, then press ⊠. Any buttons pressed after this send tone signals.
2. When you hang up or press FLASH/DIAL, the phone automatically returns to dial pulse (rotary) dialing.

Mute

Mute allows you to hear your caller, but prevents the caller from hearing you.

1. Press ▶ while on a call, until the screen displays MUTE; select MUTE.
2. To return to your conversation, select UNMUTE.

Hold

When you put a call on hold, you cannot hear your caller and your caller cannot hear you.

1. Press ▶ while on a call, until the screen displays HOLD; select HOLD. The screen displays CALL HELD.
2. To return to the call, select UNHOLD.
   — OR —
   Lift the handset of an extension on the same line.

Flash

Press to activate custom-calling services such as Call Waiting or Three-Way Calling. You might have to press other buttons before or after as explained in the custom-calling instructions provided by your local telephone company.

Intercom

1. Press MENU, ▶.
2. Select INTERCOM

TELEPHONE OPERATION
At the Handset

Changing Channels

This cordless telephone has an advanced AutoSelect feature that minimizes the chance of interference. When the phone is looking for a clear channel, the screen displays SEARCHING.... If it is unable to locate a clear channel, the screen displays TRY AGAIN. Hang up and try your call again.

In the unlikely event that you notice noise or interference while using the handset:

1. Press L .
2. If the interference does not clear, move closer to the base and press L again until you find a clear channel (your call will not be interrupted).

NOTE: *You must be in range of the base to change channels (see the OPERATING RANGE section of this manual).*

Headset Jack

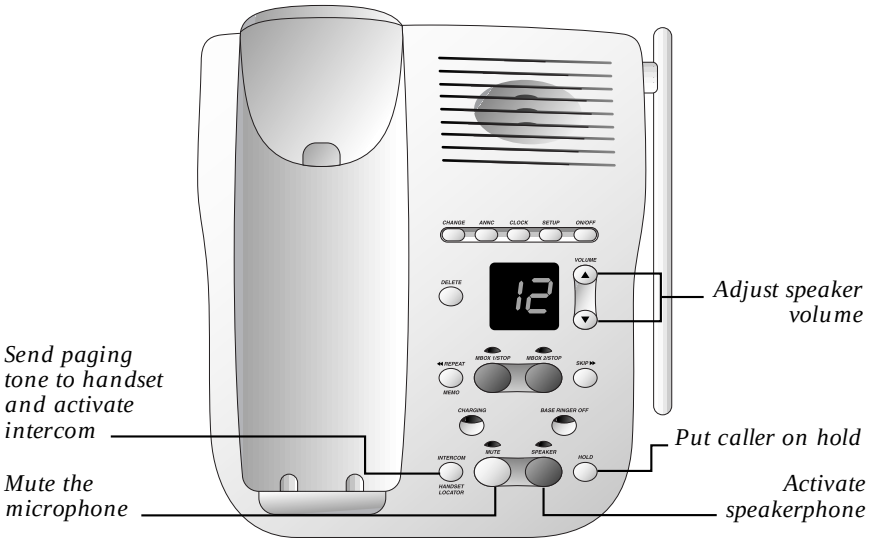
You can use this telephone hands-free when you install a 2.5 mm headset (purchased separately, SKU# 24099).

1. Plug the headset into the jack located on the left side of the handset (under the small rubber flap). Do not force the connection, but make sure the plug fits securely.
2. Follow the instructions under "Making a Call" or "Answering a Call."
3. If you wish, attach the belt clip (see the INSTALLATION section of this manual).

NOTE: *The earpiece and microphone on the handset are disabled when the headset is plugged in.*

TELEPHONE OPERATION

At the Base


Adjust speaker volume
Send paging tone to handset and activate intercom
Put caller on hold
Mute the microphone
Activate speakerphone

Answering a Call

To answer a call using the speakerphone, press K on the base. The SPEAKER light goes on, and the call is connected. To end the call, press K again.

Connecting to a Call with the Speakerphone

You can make a call at the handset, and then switch to the speakerphone.

1. Make a call at the handset. Press ▶, then select MUTE on the handset (to avoid feedback noise).
2. Press K on the base to connect to the call.
3. Press P on the handset to disconnect the handset.
4. To end the call, press K on the base.

Speaker Volume

While using the speakerphone, press E or e on the base to adjust speaker volume, from **0** (lowest) to **7** (highest). If the volume setting is set to **7** and you press E, or if it's set to **0** and you press e, you'll hear a beep to let you know you're already at the maximum or minimum setting.

Mute

Mute allows you to hear your caller, but prevents the caller from hearing you.

To activate the Mute feature, press M. The MUTE light on the base goes on.

To deactivate the Mute feature, press M again.

TELEPHONE OPERATION
At the Base

Hold
Press H to put a call on hold. The SPEAKER light flashes.

To return to the call, press H again
— OR —
Press P on the handset
— OR —
Press K on the base
— OR —
Lift the handset of an extension phone on the same line.

Base Ringer Volume
When you're not using the speakerphone or listening to messages, press E or e on the base to adjust ringer volume, from **0** (off, BASE RINGER OFF light goes on) to **7** (highest). The system sounds a sample of each ringer level. If the volume setting is set to **7** and you press E, or if it's set to **0** and you press e, you'll hear a beep to let you know you're already at the maximum or minimum setting.

Page/Intercom
The Page feature allows you to signal someone at the handset from the base.

- Make sure the CHARGING light is not lit on the base.
- Press INTERCOM/HANDSET LOCATOR on the base. A three-part paging tone sounds at the handset, and the screen displays PAGE FROM BASE.

NOTE: *When the handset is in use or the Ringer is turned off, the Page and Handset Locator features are inactive.*

Handset Locator
This feature is useful if you misplace the handset.

To locate the handset using this feature: Press and hold INTERCOM/HANDSET LOCATOR on the base for approximately four seconds. The base beeps twice when this feature is achieved.

To cancel the Handset Locator feature: Press any button on the handset or INTERCOM/HANDSET LOCATOR on the base. This feature turns itself off in approximately three minutes if you haven't turned it off before then.

TELEPHONE MEMORY

You can store up to 10 telephone numbers and names in memory. Your messages and announcements will be saved in the event of a power failure, but you may need to reset the clock (see FEATURE SETUP). The telephone memory works with the Memory Match, Caller Specific Outgoing Announcement, Talking Caller ID and Priority Ring features. When you receive a call from a number you've stored in memory, the screen displays the name information as you've stored it, not as the service sends it (for example, "MOM AND DAD"). If you've stored certain numbers or call types, the phone will play caller specific announcements. (For more information, see "Caller Specific Outgoing Announcements" and "Talking Caller ID" on pages 14–17.) Additionally, the phone alerts you to calls from priority numbers you've stored in memory with a special Priority Ring.

Storing Numbers in Memory

1. Make sure the ☎ is not displayed.
2. Press MENU.
3. Use the softkey to select DIR.
4. Use the softkey to select ADD.
5. Enter the number you want to store (up to 24 digits)
   — OR —
   Select REDIAL to store the last number dialed.
6. Select DONE.
7. Follow the directions below to store a name
   — OR —
   Select DONE if you don't want to store a name.
8. Enter a memory location from 0–9.
9. Select DONE.

Storing a Pause in a Memory Number

While storing a memory number (see "Storing Numbers in Memory") use the softkey to select PAUSE where you want dialing to pause for two seconds.

TELEPHONE MEMORY

Storing a Name with a Memory Number

1. Follow **Steps 1** through **6** under "Storing Numbers in Memory."
2. Use the keypad to enter a name. To enter the first letter on a key, press the key once. To enter the second letter on the key, press the key twice. To enter the third or fourth letter on the key, press the key three or four times. (To enter subsequent letters from the same key, press ▶ once to move the cursor; to enter a space, press ▶ ▶.)

   To enter &, @ or ', use key 1. To enter (,) or /, use key 0. To enter *, +, – or ?, use key *. To enter #, $, % or !, use key #.
3. Use the softkey to select DONE when you're finished entering letters.
4. Enter a memory location from 0–9.
5. Select DONE.

Replacing a Stored Number

You can replace a stored number by storing a new number in its place. Follow the directions for "Storing Numbers in Memory."

Storing a Number and Name from Call History in Telephone Memory

You can store information received from Caller ID in the telephone memory. (See CALLER ID OPERATION.)

1. Use ◀ or ▶ to scroll to the phone number you want to store.
2. Press MENU.
3. Use the softkey to select STORE.
4. Enter a memory location from 0–9.
5. Select DONE.

Viewing Numbers in Memory

1. Press MENU.
2. Use the softkey to select DIR.
3. Select VIEW.
4. Press ◀ or ▶ to scroll through memory
   — OR —
   Enter a memory location from 0–9.
5. Select DONE.
6. Press MENU to exit.

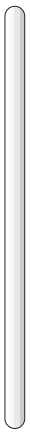
NOTE: *When viewing numbers in memory, you can press FLASH/DIAL to dial the number displayed on the screen.*

Deleting Memory Numbers

1. Follow **Steps 1** through **4** in "Viewing Numbers in Memory."
2. Press MENU.
3. To delete a number, use the softkey to select DELETE. The screen prompts DELETE LOC.?. Use the softkey to select YES.
4. The screen displays

ANSWERING SYSTEM OPERATION

At the Base



Turning the System On/Off

The answering system must be on in order to use any answering system functions. When the answering system is on, the Message Window is on (a steady or flashing display). To turn the answering system on, press O on the base. The system announces "*The machine is on.*"

To turn the system off, press O again. The system announces "*The machine is off.*"

About Mailboxes

This answering system offers you two voice mailboxes, providing a convenient way to share an answering system with other members of your household or business. Callers using a touch tone phone can select the mailbox in which their messages will be recorded by pressing 1 or 2 after the system answers the call. Those not using a touch tone phone, or those who do not press 1 or 2 can still leave messages, which are automatically recorded in Mailbox 1.

Message Playback Volume

While playing messages, press E or e on the base to adjust message playback volume, from **0** (lowest) to **7** (highest). If the volume setting is set to **7** and you press E, or if it's set to **0** and you press e, you'll hear a beep to let you know you're already at the maximum or minimum setting.

ANSWERING SYSTEM OPERATION

At the Base

Announcement Play/Silent

Your system comes set so you can hear your announcement when the system answers a call. You can reset the system so you won't hear the announcement.

Press and hold A for approximately two seconds, until the current setting (**AP** for Announcement Play, or **AS** for Announcement Silent) is displayed. Continue to hold A until the display changes, then release the button.

Answering Calls

If you've selected Announcement **A** or **B**, callers can press 1 or 2 during the announcement to select a mailbox, or they can wait for the beep to leave a message in Mailbox 1. If the message is longer than three minutes, or if the caller is silent for more than seven seconds, or if the system runs out of memory, the system beeps once and hangs up.

If you've selected Announcement **AO**, the system plays to the end of the announcement, then hangs up.

If the system is off and the phone rings, the call will be answered after 10 rings and the caller will hear "*The machine is off.*" The system then hangs up after 15 seconds if it does not receive a remote command. If the system is on and the memory is full, the call will also be answered after 10 rings, and the caller will hear "*Memory is full.*" To turn the system on or off remotely, see ANSWERING SYSTEM OPERATION–From Cordless Handset or Touch Tone Phone.

Call Screening/Intercept

Set the system to answer calls, and set the Playback Volume Control so you can hear the caller's message.

If you decide to take the call, press P on the handset or K on the base.

If you pick up an extension phone during the announcement and the announcement does not stop right away, press and release the telephone switchhook or press X or x on the base.

Announcement Bypass

You might want to let frequent callers know they can press #, then 1 or 2 (depending on mailbox desired) on a touch tone phone when they hear your announcement begin. The system then stops playing your announcement and beeps so that the caller can immediately begin recording a message.

ANSWERING SYSTEM OPERATION
At the Base

Listening to Your Messages

As the system plays back messages in a mailbox, the Message Window displays the number of the message playing. Before playing each message, the system announces the day and time the message was received. After playing the last message, the system announces "*End of messages.*"

Play all messages in a mailbox
Press and release the appropriate b button. If you have no messages in that mailbox, the system announces "*No messages.*"

Play new messages only
Hold down the appropriate b button for about two seconds, until the system begins playing. If you have no new messages in that mailbox, the system announces "*No new messages.*"

Repeat entire message
Press and release < .

Back up to earlier message
Press and release < until the Message Window displays the number of the message you want.

Repeat part of a message
Hold down < for a few seconds, then release it to resume playing. The system beeps while the button is held down.

Skip to next message
Press and release > .

Skip ahead to a later message
Press and release > until the Message Window displays the number of the message you want.

Skip part of a message
Hold down > for a few seconds, then release it to resume playing. The system beeps while the button is held down.

Stop message playback
Press and release X or x .

Saving Messages

The system saves your messages automatically until you delete them, and can store approximately 12 minutes of messages, memos, and announcements (up to a maximum of 99 messages). When memory is full, or the maximum number of messages is recorded, the Message Window flashes an **F**. You'll need to delete messages to make room for new ones.

ANSWERING SYSTEM OPERATION
At the Base

Deleting Messages

Delete all messages in a mailbox

1. Press D . The MBOX lights flash.
2. Press the button of the mailbox where you want to delete messages. If you have listened to all messages in that mailbox, they are deleted and cannot be recovered.

Delete selected messages

Press and release D while the message you want to delete is playing. The system beeps once, and continues with the next message. If you want to check that you are deleting the right message, you can press < to replay a message before deleting it.

When the system reaches the end of the last message, the messages not deleted are renumbered, and the Message Window displays the total number of messages remaining in memory.

Replay deleted message

Before the system announces "*End of Messages*," you can replay a deleted message. Press < until the message window displays the number of the deleted message. Once the system announces "*End of Messages*," you cannot replay a deleted message.

Recording a Memo

You can record a memo to be stored as an incoming message. The memo can be up to three minutes long, and will be played back with other messages.

1. Press and release MEMO on the base. Both MBOX lights blink rapidly.
2. Press a b button to select a mailbox for the memo. After the beep, speak toward the microphone. The Message Window displays the length of your memo.
3. To stop recording, press b .

ANSWERING SYSTEM OPERATION
At the Base

Message Window Display

Message Window Displays:	When:
0–98	You have messages waiting, or message is playing
AO	System is set to Announce Only
--	System is taking a call
CL ↔ 0–98	You need to reset the clock, and there are messages waiting
CL ↔ AO	You need to reset the clock, and system is set to Announce Only
F, flashing	Answering system memory is full
Counting 0 to 59	Shows time elapsed while recording an announcement or memo
AP	Announcement Playback has been selected
CH	You have pressed c
dE	You have pressed D
1-	System is ready to record a memo
SU	System is in Setup Mode
0 – 7, in left position for 1 second	Indicates volume level selected
⁻ 0 – 9, ⁼ 0 – 9, or ⁼̲ 0 – 9	Shows individual digit of Remote Access Code or Priority Call Code in Setup Mode
⁻⁻ ↔ ',', ↔ ,','	System "initializing" or deleting messages
SA	System is in Setup Mode and Ring Select is set to Toll Saver
PH	Handset and/or Speakerphone is on

ANSWERING SYSTEM OPERATION

At Cordless Handset or Touch Tone Phone

This cordless answering system allows you to retrieve messages and access other features even when you are away from your home or office. You can also use the cordless handset to access answering system features when you are within range of the base.

Whether you are using the cordless handset or calling from a touch tone phone, you press the same buttons. The only difference is the way you connect with the answering system.

Call Screening

You can use the cordless handset to listen to callers as they leave messages. You can speak to a caller by pressing P .

To monitor a call:

1. If the handset is away from the base, press a .
2. To end monitoring without taking the call, press a or put the handset in the base.

Connect with the Answering System

From the Cordless Handset

When the RINGER is set to **ON**,the ⊙ appears to let you know you have new messages. To access the answering system:

1. Press a on the handset, and wait for the ANS SYS light to go on. The screen displays your Remote Access Code.
2. The system announces the number of messages, and then beeps twice.
3. After the two beeps, the system is ready to accept a command (see page 33 for a list of commands).
4. To end the connection with the answering system, press a or return the handset to the base.

From a Touch Tone Phone

1. Dial your telephone number.
2. When the outgoing announcement begins to play, enter your Remote Access Code.
3. The system announces the number of messages, then beeps twice.
4. After the two beeps, the system is ready to accept a command.

ANSWERING SYSTEM OPERATION
At Cordless Handset or Touch Tone Phone

Voice Help Menu

The Voice Help Menu allows you to use the answering system from your cordless handset or from a remote touch tone telephone, even if you do not know or remember the various command codes. Once you have connected with the answering system, press 5. The system announces a list of operations and the buttons you need to press. At the end of the list, the system beeps twice to indicate it is ready to accept a command. You can access the Voice Help Menu any time after the system has given you the two-beep signal that it is ready to accept a command.

Remote Access Commands

Playing Messages

1 **Connect with the answering system.**

2 After the two beeps, wait four seconds. The system plays back messages in Mailbox 1

— OR—

Press and release 1, then enter a mailbox number (1 or 2), to play all messages in that mailbox

— OR—

Press and release 2, then enter a mailbox number (1 or 2) to play only new messages in that mailbox.

3 **To repeat a message**, press and release 4 while the message is playing. Each time you press and release 4, the system backs up one more message.

If you're calling from a touch tone phone that sends a continuous tone when you hold down a button, you can repeat part of a message by pressing and holding 4. Release 4 to resume playing.

To skip a message, press and release 6 while the message is playing. Each time you press and release 6, the system advances one more message.

If you're calling from a touch tone phone that sends a continuous tone when you hold down a button, you can skip part of a message by pressing and holding 6. Release 6 to resume playing.

To stop message playback, press 5.

To save messages, hang up.

To play messages in another mailbox: After playing messages in one mailbox, the system announces "*End of messages*" and beeps twice. You can then press 1 (all messages) or 2 (new messages only) and enter the number of the other mailbox.

ANSWERING SYSTEM OPERATION

At Cordless Handset or Touch Tone Phone

Deleting Messages

Connect with the answering system and begin playing messages.

To delete a selected message, press and release 3 while the message is playing.

To delete all messages in a mailbox: After you listen to all messages in the mailbox and hear "*End of Messages*," press 3 and then the mailbox number.

Recording Outgoing Announcement

1. **Connect with the answering system.**
2. Press * 7. The system beeps to signal that it's ready to accept a command.
3. Record your announcement.
4. Press 5 to stop recording. The system beeps and plays back your announcement, then beeps twice and is ready to accept a command.

Reviewing Your Announcement

1. **Connect with the answering system.**
2. Press 7. The system plays your announcement, then beeps twice and is ready to accept a command.

Selecting Outgoing Announcement

1. **Connect with the answering system.**
2. Press * 9.
3. Press 9. The system announces your current selection.
4. Press 6 or 4 to hear the other selections.
5. Press 9 to save your selection.
6. Press 5 to exit.

Recording a Memo

1. **Connect with the answering system.**
2. Press #, then enter the number of the mailbox where you want the memo recorded, and begin speaking after the beep.
3. Press 5 when you are finished.

ANSWERING SYSTEM OPERATION

At Cordless Handset or Touch Tone Phone

Setting the Clock

1. **Connect with the answering system.**
2. Press * 8. You will hear the current day, followed by "*To change, press 6 or 4. To change the hour, press 8.*"
3. Press 4 to move back a day, or 6 to move forward a day.
4. Press 8. The system announces the current hour setting, followed by "*To change, press 6 or 4. To change the minutes, press 8.*"
5. Press 4 to decrease or 6 to increase hour.
6. Follow the same procedure to change the minutes setting.
7. The system announces the new time setting, then beeps twice to indicate it is ready to accept a command.

Remote ON/OFF

Reviewing ON/OFF Status

1. **Connect with the answering system.**
2. Press 0. The system announces the current status, then beeps twice and is ready to accept a command.

Turning System Off

1. **Connect with the answering system.**
2. Press * 0. The system announces "*The machine is off,*" then beeps twice to indicate it is ready to accept a command.

Turning System On

When the system is off, it answers after 10 rings, and announces "*The machine is off,*" then beeps twice to indicate it is ready to accept a command. Press * 0. The system announces "*The machine is on,*" then beeps twice.

Recording a Message When System is Off

Press # when the system answers after 10 rings. The system will beep to signal you to begin speaking.

ANSWERING SYSTEM OPERATION

At Cordless Handset or Touch Tone Phone

Changing Settings

1. **Connect with the answering system.**
2. Press * 9.
3. Press 9 to enter Setup Mode.
4. To change a setting (Select Announcement, Set Ring Select, Set Audible Message Alert, Change Remote Access Code, Change Priority Calling Code), press 4 or 6.
5. To save a setting, press 9.
6. Press 5 to exit the Setup Mode.

Reviewing Settings

1. **Connect with the answering system.**
2. Press 9. The system will announce the current settings.

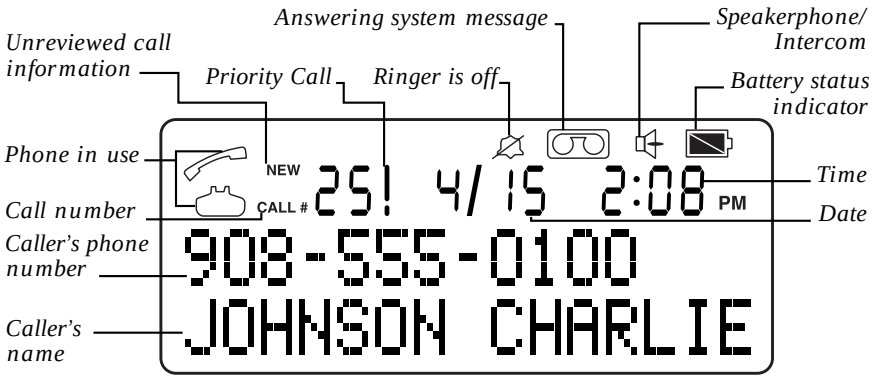
Exit Remote Access

If you are using a touch tone phone, hang up the telephone. If you are using the cordless handset, press a.

Audible Signals

Sound:	Meaning:
Long ringing	Incoming call
Single beep	Valid button press
Three-part tone	Page
Repeating three-part tone	Handset Locator
Two short beeps	Handset is out of range
Four short beeps	Low battery
Four long beeps	Base is busy
Long buzzing tone	Error – unsuccessful action
Series of ascending tones	Action has been successful
"Chirp" after ring	Priority Call

CALLER ID OPERATION



About Caller Identification

This telephone has a Caller ID feature that works with Caller Identification service provided by your local telephone company. There is a fee for this service, and it may not be available in all areas. This phone can provide information only if both you and the caller are in areas offering Caller Identification service, and if both telephone companies use compatible equipment. Depending on your service, you will be able to see the number, or the name and number, of your caller. Additionally, Caller ID with Call Waiting allows you to see who's calling even while you're on another call. This feature requires Caller ID with Visual Call Waiting combined service available through your local telephone company. If you are already subscribing to Caller ID and Call Waiting as separate services, you need to request a subscription to Caller ID with Visual Call Waiting as a single, combined service. If you choose not to use the Call Waiting feature, this unit will also work with regular Caller ID service. Such services are not available in all areas. To turn off Caller ID with Call Waiting, see the FEATURE SETUP section of this manual. The time and date are sent by the provider, along with the call information.

Call Waiting

If you have Call Waiting with Caller ID service, the screen will display information about your Call Waiting call when you hear the call signal. Press FLASH/DIAL to access the call. Press FLASH/DIAL again to return to the original call.

NOTE: *If you are using an extension phone when you receive a Call Waiting signal, the screen displays* MULTIPLE PHONES IN USE: NO DATA.

CALLER ID OPERATION

Incoming Call History

This telephone assigns each incoming call a number from 1 to 99. The most recent call will have the highest number (for example, if 10 calls have been received, call number 10 is the most recent, and call number 1 is the oldest). When the call history is full, the oldest call information is deleted to make room for new incoming call information. The screen displays ⌧ if the caller left a message.

Memory Match

Names stored in memory will appear in your incoming Caller ID as stored in your memory. For example, if you store your parents' telephone number with their name ("Mom and Dad") in memory, the Caller ID display will show MOM AND DAD whenever you receive an incoming call from their stored phone number.

Reviewing Call History

You can review information in the call history at any time by pressing either ◀ or ▶, or by pressing MENU, then selecting CALL ID. The screen displays the number of calls in the call history and how many, if any, are new. You can continue to use ◀ or ▶ to scroll through the call history. The screen displays the name (if your service provides this), number, date, and time of the call simultaneously, beginning with the most recent call.

When you reach the end of the call history, the screen displays END OF LIST. Press ◀ or ▶ to continue reviewing the call history.

To exit the review, you can press either softkey or wait 30 seconds.

Display Dial

NOTE: *To use the Display Dial feature, you must follow the directions for "Programming Home and Local Area Codes" in "Caller ID Feature Setup" on page 8.*

As you review calls in call history, you can dial a displayed phone number by pressing FLASH/DIAL on the handset. The screen displays the number being called. If the screen displays an error indicator (for example Er), you cannot dial any displayed digits.

If the call came from your home area code, then the screen displays only the seven digits of the number you're calling (without an area code). When you press FLASH/DIAL, the phone dials the seven displayed digits. You must program your home area code for this to work.

CALLER ID OPERATION

You can also program up to four other local area codes. These are area codes that do not require dialing a "1" before them. After storing these area codes, if you receive a call from one of these area codes, the screen displays the ten digits (three digits of area code plus seven digits of phone number). When you press FLASH/DIAL, the phone dials ten digits, without inserting a "1" before the area code. If you receive a call from an area code not programmed in the phone, you will see 10 digits on the screen (the area code and the phone number). The phone will automatically dial "1" before the number when you press FLASH/DIAL.

If you try to use the Display Dial feature, but your call cannot be completed unless you dial "1" before the number, follow the steps below:

1. Press ◀ or ▶ to locate the number you want to call.
2. Press MENU.
3. Press ▶ until the screen displays DIAL 1+.
4. Select DIAL 1+ to dial the number.

Deleting Call Records from Call History

NOTE: *Once you delete a call from call history, you cannot retrieve the call information.*

Deleting a Specific Call Record

1. Press ◀ or ▶ to scroll to the record you want to remove.
2. Press MENU while the number of calls is displayed.
3. Use the softkey to select DELETE. The handset beeps and deletes the call record. The screen displays DELETED.

Deleting All Call Records

1. Press ◀ or ▶ to display the number of calls in the call history.
2. While the number of calls is displayed, press MENU.
3. The screen displays REMOVE ALL?. Select YES to remove all calls.
4. The screen displays ARE YOU SURE?. Select YES to remove all calls. The screen displays NO CALLS, and the information is permanently deleted.

CALLER ID OPERATION

Caller ID Display Messages

Display:	Meaning:
PRIVATE NAME	The other party is blocking name information.
PRIVATE NUMBER	The other party is blocking telephone number information.
PRIVATE CALL	The other party is blocking name and number information.
UNKNOWN CALL	Your phone company is unable to receive information about this caller's name and number.
UNKNOWN NAME	Caller's number is available, but name is not.
UNKNOWN NUMBER	Caller's name is available, but number is not.
MULTIPLE PHONES IN USE/NO DATA	An extension phone is in use when a Call Waiting signal is received.

OPERATING RANGE

This cordless telephone operates within the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and base can communicate over only a certain distance — which can vary with the locations of the base and handset, the weather, and the construction of your home or office. For best performance, keep the base antenna fully upright.

If you receive a call while you are out of range, the handset might not ring — or if it does ring, the call might not connect when you press P. Move closer to the base, then press P to answer the call.

If you move out of range during a phone conversation, you might hear noise or interference. To improve reception, move closer to the base.

If you move out of range without pressing P, your phone will be left "off the hook." To hang up properly, walk back into range, periodically pressing P.

BATTERIES

Charging the Handset Battery Pack

This battery should remain charged up to 15 days with the Ringer turned on and up to 30 days with the Ringer off. A fully charged battery provides an average talk time of about 10 hours.

The battery pack needs charging when:

- A new battery is installed in the handset.
- The phone beeps four times when you press P .
- The battery status symbol on the screen is only partly displayed.
- The phone does not respond when you press P .

Place the handset in the base either in the face-down or face-up position so the CHARGING light turns on. The battery pack is typically fully charged in six hours.

You can keep the battery fully charged by returning the handset to the base after each use.

If you repeatedly get a low battery indicator, even after six hours of charging, the battery should be replaced.

CAUTION: To reduce the risk of fire or injury to persons or damage to the telephone, read and follow these instructions carefully:

- Use only Replacement Battery 3300 (SKU# 90556).
- Do not dispose of the battery in a fire. The cell might explode. Check with local codes for special disposal instructions.
- Do not open or mutilate the battery. Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.
- Exercise care in handling batteries in order not to short the battery with conducting materials such as rings, bracelets, and keys. The battery or conductor may overheat and cause harm.
- Charge the battery provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.
- Observe proper polarity orientation between the battery and battery charger.

BATTERIES

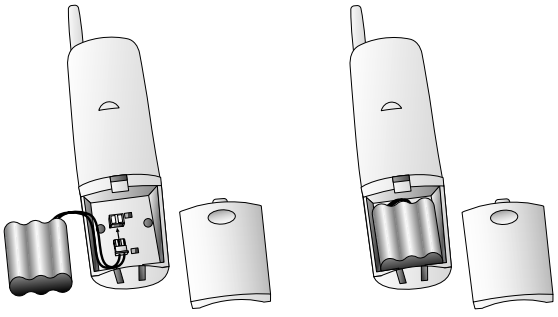
Nickel Cadmium Rechargeable Batteries must be recycled or disposed of properly. Do not dispose of in household garbage. If burned, it could explode. If punctured, it could release caustic material which could injure the skin or eyes. If swallowed, it may be toxic.

The RBRC™ seal means that the manufacturer is voluntarily participating in an industry program to collect and recycle Nickel-Cadmium rechargeable batteries when taken out of service within the United States. These batteries may be taken to a participating local retailer of replacement batteries or recycling center. Or, you may call 1-800-8BATTERY for locations accepting spent Nickel-Cadmium batteries.

Replacing the Handset Battery Pack

1. **Remove the battery compartment cover** on the handset by pressing on the indentation and sliding the cover downward.
2. **Lift out the old battery pack.**
3. **Hold the new battery pack and plug the connector into the handset.** Place the battery pack into the case.
4. **Replace the cover** by sliding it on its track up over the battery case until it snaps firmly into place.
5. **The new battery pack must be charged before using the phone.** Place the handset face up or face down in the base and allow it to charge for at least 12 hours the first time. After the first charge, the battery will quick charge in only six hours. The telephone might operate before that, but for best performance, let the battery pack charge fully.

NOTE: *The handset may not charge in the face-up position if the belt clip is attached.*



RBRC is a registered trademark of the Rechargeable Battery Recycling Corporation.

IN CASE OF DIFFICULTY

If you have difficulty operating this phone, try the suggestions below. If you still have trouble, call 1 800 222–3111.

If the phone does not work at all, check these items first:

- Make sure the power cord is plugged into the base and an electrical outlet not controlled by a wall switch.
- Make sure the telephone line cord is plugged firmly into the base unit and the telephone jack.
- If the phone does not beep, or beeps four times when you press P , the battery pack might need recharging or replacement.
- If the battery does not charge after six hours, replace it with Replacement Battery 3300 (SKU# 90556).
- Make sure the battery pack is installed correctly.

If the above suggestions do not solve the problem, try re-initializing the handset and base (see "To re-initialize the handset and base").

If you have no dial tone:

Check all the previous suggestions. If you still do not hear a dial tone, disconnect the phone and try another phone in the same jack. If there is no dial tone on that phone either, the problem is probably in your wiring or local service.

If you hear a two-beep signal when you try to use the handset:

- The handset and base are not communicating properly. You might be out of range. Move closer to the base and try again.
- If moving closer to the base does not help, follow the directions below to re-initialize the handset and base.

To re-initialize the handset and base:

1. Disconnect the power to the base.
2. Remove the handset battery pack.
3. Wait at least 15 seconds.
4. Insert the handset battery pack.
5. Connect the power to the base.
6. Put the handset in the base to re-initialize.

IN CASE OF DIFFICULTY

If you hear noise or interference when using the phone:

- Make sure the base antenna is fully upright.
- You may be out of range. Move closer to the base.
- Press and release L to change to another channel. Move closer to the base before changing channels.
- Household appliances plugged into the same circuit as the base can sometimes cause interference. Try moving the appliance or the base to another outlet.
- The layout of your home or office may be limiting the operating range. Try moving the base to another location, preferably on an upper floor.

If the phone does not ring when you receive a call:

- Make sure the handset Ringer is on.
- Make sure the telephone line cord is connected firmly to the base and the telephone jack.
- Make sure the AC adapter is plugged firmly into an electrical outlet not controlled by a wall switch.
- You might be too far from the base; move closer.
- You might have too many extension phones on your telephone line to allow all of them to ring. Try unplugging some of them.

If your telephone misdials or you don't hear the other person right away:

- It might take a few seconds for your handset to find a good connection to the phone line. While it is searching, the screen displays SEARCHING.... Do not start dialing until the appears and you hear the dial tone.
- If you have dial pulse (rotary) service, you'll need to set the dial mode to PULSE. Follow the instructions under "Dial Mode" in the FEATURE SETUP section of this manual.
- If you have touch tone service and you hear clicks while you are dialing, you'll need to set the dial mode to TONE. Follow the instructions under "Dial Mode" in the FEATURE SETUP section of this manual.

If the caller's name or phone number is not displayed:

- Make sure you subscribe to Caller ID service or Caller Name service from your local telephone company.
- Make sure the Ringer is on.
- Make sure the battery is charged.
- Caller ID and Visual Message Waiting service might not work when the phone is connected to a Private Branch Exchange (PBX).

IN CASE OF DIFFICULTY

If the caller's name or phone number is not displayed during Call Waiting:

- Make sure you subscribe to combined Caller ID with Call Waiting service.
- The screen may not display the call information if someone is on an extension phone.
- The Caller ID with Call Waiting feature is inactive during a power interruption.
- Make sure the battery is charged.
- Make sure Caller ID with Call Waiting is turned on (see the CALLER ID OPERATION section of this manual).

If speakerphone conversation sounds distorted:

After the phone is powered up, the speakerphone initializes for about 10–15 seconds the first time it is used. Conversation should be clear after this.

If messages are incomplete:

- If a caller leaves a very long message, part of it may be lost when the system disconnects the call after three minutes.
- If the caller pauses for more that seven seconds, the system stops recording and disconnects the call.
- If the system's memory becomes full during a message, the system stops recording and disconnects the call.

If you have difficulty hearing messages:

Check the volume setting.

If the system does not answer after the correct number of rings:

- Make sure that the two-digit Message Window in the base is on. If it is off, press O .
- If Toll Saver is on, the number of rings changes to two when you have new messages waiting.
- In some cases, the system may be affected by the ringing system used by the local telephone company.
- If the memory is full or the system is off, the system answers after 10 rings.

IN CASE OF DIFFICULTY

If CL appears in the Message Window:

You need to reset the clock.

If the system does not respond to commands from a remote touch tone phone:

- Make sure you are calling from a touch tone phone. When you dial a number, you should hear tones. If you hear clicks instead, the phone is not a touch tone telephone.
- The answering system may not detect the Remote Access Code while your announcement is playing. Try waiting until the announcement is over before entering the code.
- Make sure you enter your Remote Access Code correctly.
- There may be noise or interference on the phone line you are using. Press keys firmly.

If your outgoing announcement isn't clear:

- If you record your announcement at the base, make sure you speak in a normal tone of voice, about nine inches from the base.
- Make sure there is no "background" noise (TV, music, etc.) while you are recording.
- For best sound quality, record the announcement using the cordless handset.

fold

Answering System 9355
Remote Commands

To connect with your answering system:

1 Dial your telephone number from a touch tone phone.

2 When the system answers, enter your Remote Access Code (preset to 500). The system announces the number

Remote Command	Press
Voice Help menu	5
Play all messages	1, then mailbox number
Play new messages	2, then mailbox number
Repeat message	4
Repeat part of message	Press and hold 4, release to resume playing
Skip message	6
Skip part of message	Press and hold 6, release to resume playing
Stop	5
Save messages	Hang up
Play messages in another mailbox	After "*End of Messages*," system beeps twice, enter 1 (all) or 2 (new), then mailbox number
Delete message	3
Delete all messages	After "*End of Messages*," press 3, then mailbox number
Review announcement	7
Record announcement	* 7, speak after beep, press 5 to stop
Turn system off/on	* 0
Record memo	#, speak after beep
Review settings	9
Change settings	* 9
End remote access call	Hang up

Remote Command	Press
Voice Help menu	5
Play all messages	1, then mailbox number
Play new messages	2, then mailbox number
Repeat message	4
Repeat part of message	Press and hold 4, release to resume playing
Skip message	6
Skip part of message	Press and hold 6, release to resume playing
Stop	5
Save messages	Hang up
Play messages in another mailbox	After "*End of Messages*," system beeps twice, enter 1 (all) or 2 (new), then mailbox number
Delete message	3
Delete all messages	After "*End of Messages*," press 3, then mailbox number
Review announcement	7
Record announcement	* 7, speak after beep, press 5 to stop
Turn system off/on	* 0
Record memo	#, speak after beep
Review settings	9
Change settings	* 9
End remote access call	Hang up